GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

UNSTARRED QUESTION NO:2791
ANSWERED ON:16.12.2015
Yatri Ticket Suvidha Kendras
Tharoor Dr. Shashi

Will the Minister of RAILWAYS be pleased to state:

(a) the total number of private operators who have been authorized to sell reserved, unreserved and tatkal railway tickets under the Yatri Ticket Suvidha Kendra(YTSK) scheme including those which are servicing the Southern Railway Zone;

(b) whether there have been concerns that the ticket premium charged by such private operators coupled with the alternate facility of e-ticketing is likely to dissuade the passengers from booking tickets at these centres;

(c) if so, the steps taken by the Government to promote this new service of the railways;

(d) whether the railways is entitled to a share of 25 percent on the total premium charged by private operators in addition to the actual cost of the ticket and if so, the details thereof; and

(e) whether the Government would review this and reduce the cost of the premium charged by the private operators and if not, the reasons therefor ?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS

(SHRI MANOJ SINHA)

(a) At present, 127 licencees under Yatri Ticket Suvidha Kendra (YTSK) scheme are functioning on Indian Railways, out of which 04 are working on Southern Railway.

(b) No Madam. The service charges to be realised by YTSKs have been fixed keeping in view the investment made by them and also the facility provided to the passengers to secure railway tickets nearer to their doorstep. The scheme has been working satisfactorily.

(c) Instructions have been issued to all zonal Railways to proliferate the scheme of YTSK.

(d) The YTSK licensee shares 25% of the revenue collected from the service charges levied on the customer for the booking or cancellation of reserved tickets. There is no revenue sharing arrangement in case of unreserved tickets sold by YTSKs through Unreserved Ticketing System(UTS).

(e) Commissioning of new schemes to facilitate passengers and its review based on the feedback is a continuous and ongoing process.

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